

Do you have a disability ?

Do you need health insurance...
or are you having difficulties with
your health insurance?

Statewide Health Insurance Benefits
Advisors (SHIBA) HelpLine
has trained volunteers to assist you!

We can help you find health insurance,
evaluate and compare policies,
process billings, pursue claims,
file appeals, learn your rights, report
potential Medicare/Medicaid fraud, and
investigate assistance resources.

Our services are free, impartial
and confidential.

1-800-397-4422
TDD: 1-360-664-3154
www.insurance.wa.gov

**SHIBA HelpLine is a service of the
Office of the Washington State
Insurance Commissioner.**

Want to help?

SHIBA HelpLine

offers volunteers exciting ways to help their local communities—
counseling, public speaking,
advocacy, research, and more.

SHIBA HelpLine volunteers are highly trained to educate, assist and advocate for consumers regarding health care insurance/access, so they can make informed decisions.

If you're interested in health insurance issues, like to help people and learn, can commit to extensive, ongoing training, and don't mind detail work, consider becoming a SHIBA HelpLine volunteer!

Call 1-800-397-4422 and ask for the Volunteer Orientation/Application kit.

**Or get it off the web at:
www.insurance.wa.gov**



#SHP300FR